OHIO AUDITOR OF STATE
KEITH FABER

TO: UAN Users

FROM: UAN Support

DATE: December 12, 2024

SUBJECT: 2025 UAN Support Holiday Schedule

Application Support regular operating hours
- 7:30 a.m. - 5:15 p.m.   Monday - Thursday
- 7:30 a.m. - 4:45 p.m.   Friday
- 8:00 a.m. - 12:00 p.m.   Saturday

Technical Support regular operating hours
- 8:00 a.m. - 4:30 p.m.   Monday - Friday
- By Appointment   Saturday

Application Support extended hours
(January 2, 2025 - February 8, 2025)
- 7:30 a.m. - 6:30 p.m. Monday - Friday
- 8:00 a.m. - 2:00 p.m. Saturday

Technical Support extended hours
(January 2, 2025 - February 8, 2025)
- 8:00 a.m. - 6:00 p.m. Monday - Friday
- 8:00 a.m. - 2:00 p.m. Saturday

No support will be available on the dates below:
Wednesday, December 25, 2024
Wednesday, January 1, 2025
Monday, January 20, 2025
Monday, February 17, 2025
Saturday, May 24, 2025
Monday, May 26, 2025
Thursday, June 19, 2025
Friday, July 4, 2025
Saturday, July 5, 2025
Saturday, August 30, 2025
Monday, September 1, 2025
Monday, October 13, 2025
Tuesday, November 11, 2025
Thursday, November 27, 2025
Friday, November 28, 2025
Saturday, November 29, 2025
Thursday, December 25, 2025
Thursday, January 1, 2026

Modified hours (7:30 a.m. - 2:00 p.m.)
Wednesday, June 18, 2025
Thursday, July 3, 2025
Monday, November 10, 2025
Wednesday, November 26, 2025
Wednesday, December 24, 2025
Wednesday, December 31, 2025