



Dave Yost • Auditor of State

TO: UAN Clients

FROM: UAN Support

DATE: December 15, 2011

SUBJECT: UAN Support Line Hours of Operations

Normal Hours of Operation:

- Monday through Thursday: 7:30 A.M. to 5:15 P.M.
- Friday: 7:30 A.M. to 4:45 P.M.
- Saturday: 8:00 A.M. to 12:00 P.M.

Extended Hours of Operation from January 3, 2012 through February 17, 2012:

- Monday through Friday: 7:00 A.M. to 7:00 P.M.
- Saturday: 8:00 A.M. to 2:00 P.M.

Modified Hours of Operation:

- Day before Thanksgiving holiday: 7:30 A.M. to 2:00 P.M.
- Day before Christmas holiday: 7:30 A.M. to 2:00 P.M.
- Day before New Year's holiday: 7:30 A.M. to 2:00 P.M.

No Support will be available on the following days:

- Christmas: December 24, 2011 through December 26, 2011
- New Year's: December 31, 2011 through January 2, 2012
- Dr. Martin Luther King, Jr. Day: January 16, 2012
- Presidents' Day: February 18, 2012 through February 20, 2012
- Memorial Day: May 26, 2011 through May 28, 2012
- Independence Day: July 4, 2012
- Labor Day: September 1, 2012 through September 3, 2012
- Veterans' Day: November 10, 2012 through November 12, 2012
- Thanksgiving: November 22, 2012 through November 25, 2012
- Christmas: December 25, 2012
- New Year's: January 1, 2013

If you have any questions, please contact UAN Support Line at 1-800-833-8261 or e-mail us at UAN_Support@auditor.state.oh.us.