



Dave Yost • Auditor of State

TO: UAN Users
FROM: UAN Support
DATE: December 12, 2014
SUBJECT: 2015 UAN Support Holiday Schedule

Application Support regular operating hours

- 7:30 a.m. - 5:15 p.m. Monday-Thursday
- 7:30 a.m. - 4:45 p.m. Friday
- 8:00 a.m. - 12:00 p.m. Saturday

Technical Support regular operating hours

- 8:00 a.m. - 4:30 p.m. Monday-Friday
- By Appointment Saturday

Application Support extended hours

(January 2, 2015 - February 13, 2015)

- 7:00 a.m. - 7:00 p.m. Monday-Friday
- 8:00 a.m. - 2:00 p.m. Saturday

Technical Support extended hours

(January 2, 2015 - February 13, 2015)

- 8:00 a.m. - 4:30 p.m. Monday-Friday
 - 8:00 a.m. - 2:00 p.m. Saturday
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2015 UAN Support Holiday Schedule

No support will be available on the dates below

Thursday 25 December 2014 (*Christmas Day*)
Thursday 1 January 2015 (*New Year's Day*)
Monday 19 January 2015 (*MLK, Jr. Day*)
Saturday 14 February 2015
Monday 16 February 2015 (*Presidents' Day*)
Saturday 23 May 2015
Monday 25 May 2015 (*Memorial Day*)
Friday 3 July 2015
Saturday 4 July 2015 (*Independence Day*)

No support (*continued*)

Saturday 5 September 2015
Monday 7 September 2015 (*Labor Day*)
Wednesday 11 November 2015 (*Veterans' Day*)
Thursday 26 November 2015 (*Thanksgiving Day*)
Friday 27 November 2015
Saturday 28 November 2015
Friday 25 December 2015 (*Christmas Day*)
Saturday 26 December 2015
Friday 1 January 2016 (*New Year's Day*)
Saturday 2 January 2016

Application & Technical Support modified hours
(7:30 a.m. - 2:00 p.m.)

Wednesday 24 December 2014 (*Christmas Eve*)
Wednesday 31 December 2014 (*New Year's Eve*)
Wednesday 25 November 2015
Thursday 24 December 2015 (*Christmas Eve*)
Thursday 31 December 2015 (*New Year's Eve*)