



Mary Taylor, CPA

Auditor of State

TO: UAN CLIENTS
FROM: UAN STAFF
DATE: NOVEMBER 15, 2010
SUBJECT: 2010/2011 HOLIDAY SCHEDULE FOR THE UAN SUPPORT LINE

For your convenience, we have listed below the upcoming 2010 and 2011 holiday schedule for the UAN Support Line.

No support will be available on the following dates:

Friday, December 24, 2010 (Christmas Day observed)
Saturday, December 25, 2010 (Christmas Day)
Friday, December 31, 2010 (New Year's Day observed)
Saturday, January 1, 2011 (New Year's Day)
Monday, January 17, 2011 (Dr. Martin Luther King Day)
Saturday, February 19, 2011
Monday, February 21, 2011 (Presidents' Day)
Saturday, May 28, 2011
Monday, May 30, 2011 (Memorial Day)
Saturday, July 2, 2011
Monday, July 4, 2011 (Independence Day)
Saturday, September 3, 2011
Monday, September 5, 2011 (Labor Day)
Friday, November 11, 2011 (Veterans' Day)
Saturday, November 12, 2011
Thursday, November 24, 2011 (Thanksgiving Day)
Friday, November 25, 2011 (Day after Thanksgiving)
Saturday, November 26, 2011
Saturday, December 24, 2011
Monday, December 26, 2011 (Christmas Day observed)
Saturday, December 31, 2011 (New Year's Day observed)
Monday, January 2, 2012 (New Year's Day)

The support line will be available on the following dates, but the hours of operation will be from 7:30 AM to 2:00 PM

Wednesday, November 23, 2011
Friday, December 23, 2011

88 E. Broad St. Columbus, OH 43215
Telephone: (800)833-8261 Fax: (877)727-0088
UAN_Support@auditor.state.oh.us

Friday, December 30, 2011

The normal hours of operation for the UAN Support Line are 7:30 a.m. to 5:15 p.m. Monday through Thursday and 7:30 a.m. to 4:45 p.m. on Friday. On Saturday, we periodically check voice mail, and calls will be returned between 8 AM and 12 PM. **Please Note: During the month of January, we will extend our support hours from 7:00 a.m. to 7:00 p.m. Monday through Friday and 8:00 a.m. to 2:00 p.m. on Saturday. Hours will also be extended when extensive software updates are released.**