



Newsletter

Date: December 31, 2007

Budget Update

The Budget Update will be released in the spring of 2008.

Hardware Deployment

New hardware is tentatively slated to be deployed in two phases in 2008. Phase I is slated to be released in May and June and Phase II is slated to be released in July and August. To determine which phase you are in, go to <http://uanlink.auditor.state.oh.us/> to view the UAN Hardware Deployment map.

Multi-User/Network Software

The new UAN software that is currently being developed is slated to be released to all clients the end of 2010 for use in 2011 with the exception of clients that will be participants in the UAN Pilot Program. The Accounting software will be released to pilots the end of 2009 for use in 2010. The Payroll software will be released to payroll pilots in July 2010.

Remote Office Virtual Assistant (ROVA)

When using ROVA, always select a number from the list which is considered a local number in your area. If you select a long distance number, your entity will be subject to long distance phone charges. If there is not a city listed in the list that is local to you, select the state of 'Nationwide' and the city of 'Nationwide Toll Free' from the drop down boxes.

Dell Printer Supplies

Dell's official position on their warranty agreement is that if you purchase a 3rd party toner cartridge or printer drum and Dell determines that toner or printer drum damaged your printer, then the warranty on your printer is voided. You can purchase genuine Dell printer toner cartridges and printer drums from Dell directly and from select office supply stores.

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