An issue was found with UAN Version17.0 for users that print their W2's on blank paper and require their school tax Id number to appear on the W2 in Box 20. UAN has a resolution for the issue in the form of a software patch. The software patch is available on the UANLink. There are two patches to select from. The patch you select will be determined by if you have advanced the accounting application to year 2013.

To download the patch, please follow these steps:

1. Complete the install of UAN version 17.0.
2. Click on the following link: https://secure.ohioauditor.gov/UANProfiles/Login.aspx . Enter your UANLink Profile Login's user name and password then click on 'Ok'.
3. Select 'Software Patches'.
4. Select 'Version 17.0 Patch for W2 Blank paper Printer - Accounting application has NOT been advanced to year 2013' or 'Version 17.0 Patch for W2 Blank Paper Printing Accounting application has been advanced to year 2013'.
   Please note: If you unzip both files, it will not harm your software.
5. Select 'Run' from the File Download - Security Warning window.
6. Select 'Run' from the Internet Explorer - Security Warning message.
7. Select 'Unzip' from the Winzip Self-Extractor windows message box. Depending on your internet connection speed, the downloading process should take less than one minute.
8. After the download has been completed, you will receive a message that the 12 file(s) successfully downloaded, click 'Ok'.
9. Select 'Close' from the WinZip Self-Extractor windows message box.
10. Exit from the UANLink.

Reminder: If you are using preprinted W2 tax forms, you do not need to download the Version 17.0 Patch for W2 Blank Paper Printing. If you download the patch and elect to print on preprinted W2 tax forms, it will not harm the W2 printing.

If you have any questions please contact UAN Support at 1-800-833-8261 or via e-mail at UAN_Support@auditor.state.oh.us.