

UAN Support

From: UAN_Support
Sent: Monday, November 29, 2010 3:11 PM
Subject: UAN Version 15.0 Year End Release

Hello,

We have mailed Version 15.0, which is the Year End Release. You should expect to receive a copy of the 15.0 Year End Release within the next 2-3 business days. If you do not receive the 15.0 update, please contact the UAN Support line at 800-833-8261 or by email at uan_support@auditor.state.oh.us.

Please note, the 'malicious software tool' installation could take up to 30 minutes to install. During this time you will see a message box with a statement saying "Installing Malicious Software Removal Tool". This message will be shown continually for the 30 minute installation.

Thank You,

UAN Support

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