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From: UAN_Support
Sent: Monday, June 11, 2012 3:02 PM
Subject: UAN Microsoft Outlook Notification

UAN Clients,

If you do not use Microsoft Outlook on the UAN Dell Optiplex 740, please disregard this email.

Microsoft Outlook may display a message due to the upgrade in Symantec Antivirus application. This message does not prevent the use of Outlook, but the message is shown each time you open the inbox. The message is as follows:

“The Add-in “Symantec Antivirus 10.1” (C:\Program Files\Symantec Client Security\Symantec Antivirus\vpmsece4.dll) cannot be loaded and has been disabled by Outlook. Please contact the Add-in manufacturer for an update. If no update is available, please uninstall the Add-in.”

To remove this message permanently, please use the following instructions:

1. Open Microsoft Outlook
2. Click ‘Tools’
3. Click ‘Trust Center’
4. Click ‘Add-ins’
5. On the bottom of the screen, under the phrase, “Apply macro security settings to installed add-ins”, click on the drop down box next to ‘Manage:’
6. Select ‘Exchange Client Extensions’ and click ‘Go...’
7. An Add-In Manager window will appear. Uncheck the checkbox next to Symantec Anti-Virus 10.1 and click ‘Ok’.
8. The message should be gone.

If you have any questions on this matter, please contact UAN Support at (800)833-8261 or by email at uan_support@auditor.state.oh.us

UAN Support