



# Mary Taylor, CPA

## Auditor of State

### MEMORANDUM

**TO: UAN Clients That Don't Use ROVA**

**FROM: Uniform Accounting Network**

**DATE: April 23, 2010**

**RE: ROVA Internet Service**

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For the past several years UAN has provided Internet access to all entities through a service called ROVA. This service provides all entities a local or toll-free number from which dial-up Internet access can be achieved through the UAN PC and any phone line.

The cost to UAN (and ultimately to you through your UAN fees) to provide this service has historically been approximately \$12,000 per year. This cost was based on a usage rate of about 1 cent per minute of connection time and there was no charge for accounts that had no activity. Unfortunately, the terms of the contract between the provider and the Ohio Department of Administrative Services have changed to a flat rate for all subscribers – even for those that do not utilize the service. The flat rate is \$3.00 per month, which is still inexpensive compared to what would be paid if each entity sought dial-up service individually. However, this rate adjustment increases the cost to UAN to above \$64,000 per year.

Looking at the usage of the service over the past two years it can easily be seen that a very large percent of UAN entities do not utilize this service. This is most likely due to entities or users having internet access through another, perhaps high-speed, provider. Close to 1,350 of the 1,788 UAN entities did not use ROVA once in the past 12 months. By discontinuing this service to entities that do not require it will allow us to bring the cost closer in line to the historical figures (a reduction of over \$48,000 per year) and still provide this service to the entities that have no other means to access the Internet or e-mail.

The purpose of this letter is to inform you that your entity has not used ROVA in the past 12 months. If you would like to maintain this service through UAN, simply respond to UAN, in writing via e-mail or letter to the below address, within 30 days or your ROVA service will be terminated at that time.

Auditor of State

Attention: Renee Potenzini or [UAN\\_Support@auditor.state.oh.us](mailto:UAN_Support@auditor.state.oh.us)

88 East Broad St., 5th floor

Columbus, OH 43215

**It is important to note that if for any reason in the future your entity deems that ROVA Internet access is necessary again; this service can be quickly reinitiated.**

Once the ROVA service has been terminated the following e-mail address XXXX@uan.auditor.state.oh.us will be revoked and all UAN communications sent via e-mail will be sent to your secondary e-mail address. If you prefer that UAN communications be delivered to an address other than your secondary e-mail address, then please update this information by either updating your information online at <https://secure.auditor.state.oh.us/UANProfiles/Login.aspx> or by calling UAN Support.

We appreciate your attention to this request and want you to understand that we considered many options before deciding on this direction. This option provided the greatest savings to UAN which, in turn, allows us to use your UAN fees wisely and to not limit our services to entities that truly require them.