

# OHIO AUDITOR OF STATE KEITH FABER



**TO:** UAN Users  
**FROM:** UAN Support  
**DATE:** December 6, 2019  
**SUBJECT:** 2020 UAN Support Holiday Schedule

## **Application Support regular operating hours**

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- 7:30 a.m. - 5:15 p.m. Monday - Thursday
- 7:30 a.m. - 4:45 p.m. Friday
- 8:00 a.m. - 12:00 p.m. Saturday

## **Application Support extended hours**

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(January 6, 2020 - February 8, 2020)

- 7:00 a.m. - 7:00 p.m. Monday - Friday
- 8:00 a.m. - 2:00 p.m. Saturday

## **No support** will be available on the dates below:

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Wednesday, December 25, 2019  
Wednesday, January 1, 2020  
Monday, January 20, 2020  
Saturday, February 15, 2020  
Monday, February 17, 2020  
Saturday, May 23, 2020  
Monday, May 25, 2020  
Friday, July 3, 2020  
Saturday, July 4, 2020  
Saturday, September 5, 2020  
Monday, September 7, 2020  
Monday, October 12, 2020  
Wednesday, November 11, 2020  
Thursday, November 26, 2020  
Friday, November 27, 2020  
Saturday, November 28, 2020  
Friday, December 25, 2020  
Saturday, December 26, 2020  
Friday, January 1, 2021  
Saturday, January 2, 2021

## **Technical Support regular operating hours**

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- 8:00 a.m. - 4:30 p.m. Monday - Friday
- By Appointment Saturday

## **Technical Support extended hours**

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(January 6, 2020 - February 8, 2020)

- 8:00 a.m. - 6:00 p.m. Monday - Friday
- 8:00 a.m. - 2:00 p.m. Saturday

## **Modified hours** (7:30 a.m. - 2:00 p.m.) on the dates below:

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Tuesday, December 24, 2019  
Tuesday, December 31, 2019  
Wednesday, November 25, 2020  
Thursday, December 24, 2020  
Thursday, December 31, 2020

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