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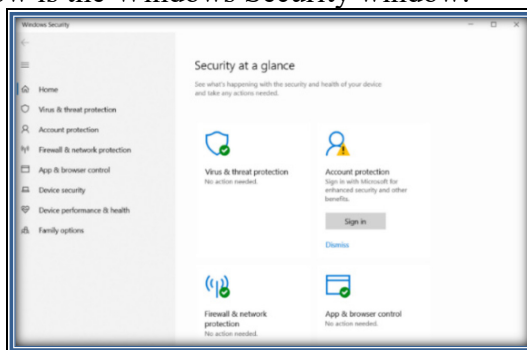
TO: UAN Users
FROM: UAN Support
DATE: April 3, 2026
SUBJECT: Microsoft Defender and ThreatDown (Malwarebytes) Updates

ThreatDown (Malwarebytes) Cloud:

The version of ThreatDown security software installed on the new computer is cloud based. This is the same anti-virus package that was installed on the previous HP computer. The cloud managed security will update virus definition files automatically and will perform weekly scans on your system without any interaction on your part. In times of increased threats, UAN may increase the frequency of these scans. The option to manually run a scan can be performed as well. The on-demand scan feature is accessed through the Malwarebytes icon on your desktop. (Pictured below) This icon will only be present after you connect to the internet for the first time. To perform a scan, double click on the icon  and the scan will begin.

Windows Defender:

In addition to a Malware scan when suspecting a security attack, a Virus scan should also be performed. To do this, right click on the Windows Defender Icon located in the bottom right portion of your screen under 'Show Hidden Icons'. (You may also run a Search for 'Windows Defender'). Click on the icon . Below is the Windows Security window.



If Windows Defender is running, there should be a 'No action needed.' Message under 'Virus & threat protection'. If there is a 'Turn On' option, please select it. To access the scanning options, select 'Virus & threat protection' on the left side of the screen. Under Current threats, there will be a 'Quick Scan' button. To complete a full scan, select 'Scan Options', then choose the 'Full Scan' option. Start the scan by selecting 'Scan Now' at the bottom of the window. You may then minimize this window and continue with your work as the full scan could take over an hour.