



Dave Yost • Auditor of State

TO: UAN Users
FROM: UAN Support
DATE:
SUBJECT: 2017 UAN Support Holiday Schedule

Application Support regular operating hours

- 7:30 a.m. - 5:15 p.m. Monday-Thursday
- 7:30 a.m. - 4:45 p.m. Friday
- 8:00 a.m. - 12:00 p.m. Saturday

Application Support extended hours

(January 3, 2017 - February 17, 2017)

- 7:00 a.m. - 7:00 p.m. Monday-Friday
- 8:00 a.m. - 2:00 p.m. Saturday

No support will be available on the dates below:

Saturday, December 24, 2016
Monday, December 26, 2016
Saturday, December 31, 2016
Monday, January 2, 2017
Monday, January 16, 2017
Saturday, February 18, 2017
Monday, February 20, 2017
Saturday, May 27, 2017
Monday, May 29, 2017
Tuesday, July 4, 2017
Saturday, September 2, 2017
Monday, September 4, 2017
Friday, November 10, 2017
Saturday, November 11, 2017
Thursday, November 23, 2017
Friday, November 24, 2017
Saturday, November 25, 2017
Saturday, December 23, 2017
Monday, December 25, 2017
Saturday, December 30, 2017
Monday, January 1, 2018

Technical Support regular operating hours

- 8:00 a.m. - 4:30 p.m. Monday-Friday
- By Appointment Saturday

Technical Support extended hours

(January 3, 2017 - February 17, 2017)

- 8:00 a.m. - 4:30 p.m. Monday-Friday
- 8:00 a.m. - 2:00 p.m. Saturday

Modified hours (7:30 a.m. - 2:00 p.m.) on the dates below:

Monday, July 3, 2017
November 22, 2017

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