

OHIO AUDITOR OF STATE KEITH FABER



TO: UAN Users
FROM: UAN Support
DATE: December 1, 2022
SUBJECT: 2023 UAN Support Holiday Schedule

Application Support regular operating hours

- 7:30 a.m. - 5:15 p.m. Monday - Thursday
- 7:30 a.m. - 4:45 p.m. Friday
- 8:00 a.m. - 12:00 p.m. Saturday

Technical Support regular operating hours

- 8:00 a.m. - 4:30 p.m. Monday - Friday
- By Appointment Saturday

Application Support extended hours

(January 3, 2023 - February 11, 2023)

- 7:30 a.m. - 6:30 p.m. Monday - Friday
- 8:00 a.m. - 2:00 p.m. Saturday

Technical Support extended hours

(January 3, 2023 - February 11, 2023)

- 8:00 a.m. - 6:00 p.m. Monday - Friday
- 8:00 a.m. - 2:00 p.m. Saturday

No support will be available on the dates below:

Monday, December 26, 2022
Monday, January 2, 2023
Monday, January 16, 2023
Monday, February 20, 2023
Saturday, May 27, 2023
Monday, May 29, 2023
Saturday June 17, 2023
Monday, June 19, 2023
Tuesday, July 4, 2023
Saturday, September 2, 2023
Monday, September 4, 2023
Monday, October 9, 2023
Friday, November 10, 2023
Saturday, November 11, 2023
Thursday, November 23, 2023
Friday, November 24, 2023
Saturday, November 25, 2023
Monday, December 25, 2023
Monday, January 1, 2024

Modified hours (7:30 a.m. - 2:00 p.m.)

Monday, July 3, 2023
Wednesday, November 22, 2023

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