

OHIO AUDITOR OF STATE KEITH FABER



TO: UAN Users
FROM: UAN Support
DATE: December 2, 2020
SUBJECT: 2021 UAN Support Holiday Schedule

Application Support regular operating hours

- 7:30 a.m. - 5:15 p.m. Monday - Thursday
- 7:30 a.m. - 4:45 p.m. Friday
- 8:00 a.m. - 12:00 p.m. Saturday

Technical Support regular operating hours

- 8:00 a.m. - 4:30 p.m. Monday - Friday
- By Appointment Saturday

Application Support extended hours

(January 4, 2021 - February 12, 2021)

- 7:00 a.m. - 7:00 p.m. Monday - Friday
- 8:00 a.m. - 2:00 p.m. Saturday

Technical Support extended hours

(January 4, 2021 - February 12, 2021)

- 8:00 a.m. - 6:00 p.m. Monday - Friday
- 8:00 a.m. - 2:00 p.m. Saturday

No support will be available on the dates below:

Friday, December 25, 2020
Saturday, December 26, 2020
Friday, January 1, 2021
Saturday, January 2, 2021
Monday, January 18, 2021
Monday, February 15, 2021
Saturday, May 29, 2021
Monday, May 31, 2021
Monday, July 5, 2021
Saturday, September 4, 2021
Monday, September 6, 2021
Monday, October 11, 2021
Thursday, November 11, 2021
Thursday, November 25, 2021
Friday, November 26, 2021
Saturday, November 27, 2021
Friday, December 24, 2021
Saturday, December 25, 2021
Friday, December 31, 2021

Modified hours (7:30 a.m. - 2:00 p.m.)

Thursday, December 24, 2020
Thursday, December 31, 2020
Wednesday, November 24, 2021

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