



Dave Yost • Auditor of State

TO: UAN Users
FROM: UAN Support
DATE: November 29, 2017
SUBJECT: 2018 UAN Support Holiday Schedule

Application Support regular operating hours

- 7:30 a.m. - 5:15 p.m. Monday-Thursday
- 7:30 a.m. - 4:45 p.m. Friday
- 8:00 a.m. - 12:00 p.m. Saturday

Application Support extended hours

(January 2, 2018 - February 10, 2018)

- 7:00 a.m. - 7:00 p.m. Monday-Friday
- 8:00 a.m. - 2:00 p.m. Saturday

No support will be available on the dates below:

Monday, December 25, 2017
Monday, January 1, 2018
Monday, January 15, 2018
Saturday, February 17, 2018
Monday, February 19, 2018
Saturday, May 26, 2018
Monday, May 28, 2018
Wednesday, July 4, 2018
Saturday, September 1, 2018
Monday, September 3, 2018
Monday, October 8, 2018
Saturday, November 10, 2018
Monday, November 12, 2018
Thursday, November 22, 2018
Friday, November 23, 2018
Saturday, November 24, 2018
Tuesday, December 25, 2018
Tuesday, January 1, 2019

Technical Support regular operating hours

- 8:00 a.m. - 4:30 p.m. Monday-Friday
- By Appointment Saturday

Technical Support extended hours

(January 2, 2018 - February 10, 2018)

- 8:00 a.m. - 6:00 p.m. Monday-Friday
- 8:00 a.m. - 2:00 p.m. Saturday

Modified hours (7:30 a.m. - 2:00 p.m.) on the dates below:

Tuesday, July 3, 2018
Wednesday, November 21, 2018
Monday, December 24, 2018
Monday, December 31, 2018

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