A few clients have called with an issue using the ‘Save As’ feature for Microsoft Word and Excel documents. The issue resulted due to the version for Malwarebytes Anti-Exploit for Business expiring. To resolve this issue, you will need to modify the setting within the Malwarebytes Anti-Exploit for Business application to automatically upgrade to new versions. Please follow the steps below to update this setting:

1. Make sure your computer is connected to the Internet.
2. In the bottom left corner of your screen, click on the Start menu button.
3. Next, click on the Users button (outline of a person), and then you will be able to select the UANInstaller user account as shown below.

4. Enter the password FiscalOfficer (capital F and O, no spaces).
5. On the task bar at bottom right side of the screen, click on the up arrow as depicted below to ‘Show hidden icons’.

6. Next, double click on the shield icon for Malwarebytes Anti-Exploit for Business as shown below.
7. Click on the Settings tab, and then click on the box beside ‘Automatically upgrade to new versions’ to place a checkmark in the box as depicted below.

8. Click on the General tab. The Version should update within a few minutes. Verify it does update to the latest Version number **1.12.2.147** as shown below.

9. Close the Malwarebytes Anti-Exploit for Business by clicking on the Close button or by clicking on the ‘X’ in right corner of the window.

10. In the bottom left corner of your screen, click on the Start menu button.

11. Next, click on the Users button (outline of a person), and select to ‘Sign out’ of the UAN Installer account.

12. Click anywhere on the screen to log back into the UAN User account.