Joseph E. Mills, Jr.

From: UAN_Support
Sent: Tuesday, June 05, 2012 3:05 PM
Subject: FW: UAN Tech Update

UAN Clients,

The UAN Tech Support Team has identified 3 important issues which should be brought to your immediate attention:

Symantec Update:

The Symantec anti-virus and firewall protection on your UAN system requires an update to be installed by July 4, 2012. All users of both versions of the UAN software must install the update immediately. UAN is in process of mailing the install CD and instructions. The mailing began today (6/5) and all users should receive the mailing within a week. Users who do not log on to the Internet using their UAN PC or those who logon sparingly, are still vulnerable to virus when using outdated anti-virus software. Please do not postpone installing the Symantec update.

Dell 2335 Printer:

UAN has created a Quick Tips memo for the Dell 2335dn multifunction printer. The document is posted on the UANLink under the Hardware/Software Resources tab and the Computer Maintenance option.

CMOS Battery:

If your computer's clock is falling behind or when you boot up the CPU there is a warning message that states 'System battery voltage-low. Press F1 to Continue', you may be experiencing the effects of a low CMOS battery. The CMOS battery powers the clock and certain on-board memory. Eventually it wears out and needs to be replaced. If your Dell Optiplex 740 requires a new CMOS battery, please contract Dell Support. They will send you a replacement battery free of charge, and they will provide you detailed instructions on how to replace the battery or upon your request send an authorized Dell technician.

If you have any questions, please contact us at (800)833-8261 or by email at uan_support@ohioauditor.gov

UAN Support