OHIO AUDITOR OF STATE
KEITH FABER

TO: UAN Users

FROM: UAN Support

DATE: December 6, 2023

SUBJECT: 2024 UAN Support Holiday Schedule

Application Support regular operating hours	**Technical Support regular operating hours**
➢ 7:30 a.m. - 5:15 p.m. Monday - Thursday	➢ 8:00 a.m. - 4:30 p.m. Monday - Friday
➢ 7:30 a.m. - 4:45 p.m. Friday	➢ By Appointment Saturday
➢ 8:00 a.m. - 12:00 p.m. Saturday	

Application Support extended hours
(January 2, 2024 - February 10, 2024)
- ➢ 7:30 a.m. - 6:30 p.m. Monday - Friday
- ➢ 8:00 a.m. - 2:00 p.m. Saturday

Technical Support extended hours
(January 2, 2024 - February 10, 2024)
- ➢ 8:00 a.m. - 6:00 p.m. Monday - Friday
- ➢ 8:00 a.m. - 2:00 p.m. Saturday

No support will be available on the dates below:

Monday, December 25, 2023
Monday, January 1, 2024
Monday, January 15, 2024
Monday, February 19, 2024
Saturday, May 25, 2024
Monday, May 27, 2024
Wednesday, June 19, 2024
Thursday, July 4, 2024
Saturday, August 31, 2024
Monday, September 2, 2024
Monday, October 14, 2024
Saturday, November 9, 2024
Monday, November 11, 2024
Thursday, November 28, 2024
Friday, November 29, 2024
Saturday, November 30, 2024
Wednesday, December 25, 2025
Wednesday, January 1, 2025

Modified hours (7:30 a.m. - 2:00 p.m.)

Tuesday, June 18, 2024
Wednesday, July 3, 2024
Wednesday, November 28, 2024
Tuesday, December 24, 2024
Tuesday, December 31, 2024